

## TEAM PSYCHOLOGICAL SAFETY CONFERENCE ASIA 2025

#### **INCLUSIVE TEAMS, THRIVING WORKPLACES**



23 June 2025

9am - 5pm, MITEC, Kuala Lumpur, Malaysia Neal Jha

















Jorg Van Gaal



Dr. Peter Cauwelier



Marie Tseng

Asma Abdullah, PhD

KL Shakespeare Players



Building on the success of the International Conference on Team Psychological Safety held in Brazil, we are proud to launch the first-ever International Conference on Team Psychological Safety Asia, under this year's theme: **INCLUSIVE TEAMS, THRIVING WORKPLACES.** 

This hybrid, full-day conference brings together visionary thinkers, seasoned leaders, and industry pioneers from Asia to explore the critical intersection of performance, wellbeing, and cultural agility.

Participants will engage in dynamic keynote sessions, interactive Exchange Theatre, panel discussions and workshops. The conference offers practical tools and actionable insights to help transform teams and organisations.

**Key Themes** 

- team success.
- environment.

 The role of culture in shaping workplace dynamics. • Strategies to foster team psychological safety for

• Enhancing employee well-being in a high performance

## Cultural Impact

At Cultural Impact, we empower global teams to thrive through inclusive collaboration and cross-cultural understanding. We combine innovative methodologies to deliver impactful solutions and emphasize the unique value of an Asian perspective in global collaboration.

As part of the TEAM.AS.ONE global network, we partner with multinational organisations, we specialize in fostering team psychological safety and creating compassionate workplace cultures that enhance team performance and organisational success.

Our mission is to help organisations navigate cultural complexities, unlock their teams' full potential, and build workplaces where everyone feels valued and empowered.



Positioning **Malaysia for** Global Leadership and Growth

As the Chair of ASEAN, Malaysia holds the responsibility of driving regional collaboration and showcasing its leadership on the global stage. The ASEAN agenda aligns with fostering regional resilience, inclusivity, and readiness for a dynamic global economy.

With the Visit Malaysia 2026 campaign aiming to attract 17 million international tourists, there is a growing need to prepare the Malaysian workforce to deliver exceptional experiences and to be ambassadors of Malaysia's cultural richness and innovation.

Our collective actions today will shape Malaysia's tomorrow. This conference is a critical step in preparing our workforce, our organisations, and our country for global opportunities ahead.

## Objectives

#### Shape The Conversation & Empower Leaders

Lead the dialogue on how team psychological safety and cultural agility contribute to high– performing, inclusive teams.

#### Foster Collaboration and Innovation

Encourage transformative change in the workplace through collaboration among industry professionals to exchange strategies and showcase innovative tools and methodologies.

#### **Develop Global Talents**

Equip leaders and teams with the strategies and capabilities needed to enhance the Asian workforce's global competitiveness while promoting inclusive and sustainable workplace transformation.

#### **Target Audience**

senior leaders
HR professionals
team managers
from private corporations, public institutions and not-for-profit organisations.

This conference aims to attract:





#### **Program: Morning Session Highlights**

**Registration & Networking Breakfast** 

#### **Keynote: The Future of Work – Prioritizing Well-Being, Psychological Safety & Cultural Agility**

Explore how prioritizing well-being, team psychological safety, and cultural agility is reshaping the way we work, preparing teams to thrive in an ever-evolving global landscape.

#### **Exchange Theatre: Experiencing Team Psychological Safety** in Real-Time

A 45-minute immersive session that brings the principles of team psychological safety to life, allowing participants to witness its impact firsthand.

#### **Coffee Break & Networking**



#### **Navigating Discomfort: The Cultural Impact Scan Approach**

Discover how the Cultural Impact Scan (CIS) transforms team collaboration and performance by addressing the discomfort of cultural differences and fostering meaningful connections.

#### **Unlocking High Performance Through Team Psychological Safety**

Discover why team psychological safety (TPS) is the key to team performance. This keynote explores how you can get more out of your teams by setting up the conditions for genuine collaboration.

#### Panel Discussion: The Role of Psychological Safety in High-**Performing Teams**

Engage in this panel discussion to discover the role of team psychological safety (TPS) in creating high team performance.



#### **Program: Afternoon Session Highlights**

Explore the critical role of well-being in driving organisational success and how prioritizing employee health and resilience enhances engagement, prevents burnout, and fosters sustainable performance in diverse teams.

#### **Coffee Break & Networking**

#### **Workshop: Leveraging Cultural Agility for Team Success**

Engage in hands-on applications of key frameworks to address real-world challenges, providing practical tools and strategies for immediate implementation.

#### **Global Minds, Malaysian Roots: Thriving in Multinational Corporations' Book Launch**

Celebrate the launch of a groundbreaking book by Asma Abdullah (PhD) and Marie Tseng, offering unique perspectives on navigating multicultural corporate environments.

#### Panel Discussion: Culture & Team Psychological Safety, Insights from Asia

Gain insights from industry leaders as they share strategies for creating inclusive and thriving teams, drawing on their experiences and successes.

**Closing Takeaways** 

#### **O** Practical Strategies for Well-Being in the Workplace

### What the **Audience Will** Gain

Transformative Frameworks The Cultural Impact Scan (CIS) and TEAM.AS.ONE Team Psychological Safety (TPS) tools to develop bold and inclusive teams.

Actionable Insights Practical strategies to improve team collaboration and cultural agility.

#### Exclusive Resources

A takeaway card summarising the TPS framework and a complimentary CIS assessment.

#### **High-Value Networking** Build connections with industry leaders, HR professionals, and innovators.

### The Speakers & Panelist



#### ●○ Marie Tseng

Marie Tseng, founder of Cultural Impact, specializes in fostering inclusive, highperforming teams through cross-cultural facilitation, team psychological safety frameworks, and innovative tools like Action Learning. With over 30 years of experience across Asia, Europe, and North America, she works with global clients to bridge cultural divides and enhance team performance. Based in Malaysia, Marie serves on the Board of the World Institute of Action Learning and enjoys hiking and exploring local food cultures.



• Asma Abdullah, PhD

Asma Abdullah is a seasoned expert in human resource development. As a "corporate anthropologist", she brings a unique perspective to cultural dynamics within organisations. Asma holds a doctorate and degrees in Anthropology, Sociology, Educational Technology, and Counselling Education. A prolific author, she has written extensively on corporate culture and women in management. Beyond writing, she is also the creator of *The 10 Pairs of Cultural Dimensions*, a foundational tool in our Cultural Impact Scan. • O Dr. Peter Cauwelier

Peter Cauwelier Dr. is team a development expert, WIAL Master Action Learning Coach, IAF Certified Professional Facilitator. Certified and Team Performance Coach. With over 20 years of experience leading multicultural teams in Asia, he specializes in enhancing team collaboration. alignment, and accountability to drive high performance. Peter has worked with organisations like Nestlé, Michelin, Nissan, Salesforce, and delivering coaching, Total. team leadership programs, and workshops.

### The Speakers & Panelist



#### O Stephanie Van Aken

Stephanie Van Aken, Head of Operations at Ideas International Secondary School, has a diverse background spanning multiple countries. With a degree in International Hospitality Management, she transitioned from HR to education, founding Ideas Academy to provide quality education for refugee youth. Committed to inclusivity and compassion, she aims to expand access to education, empowering students to succeed and create change.



• **Neal Jha** 

Neal Jha, drawing from his doctoral studies and his commercial experience in mining, he prioritises conversational competence & psychological literacy. Neal uses an ontological approach to tailor tangible impact via training, coaching, & consulting. He collaborates workplace research. runs on masterclasses. advises & startups. consults for organisations. He emphasizes a holistic approach to well-& performance, rather being than treating them as trade-offs, and writes regularly about this topic.

#### O Jorg Van Gaal

Jorg Van Gaal, in his role as General Manager in Malaysia, Jorg leads a diverse international team delivering digital products to millions worldwide. With over 15 years of experience in management consulting, change management, and HR, he has been working on improving team psychological safety boost to collaboration and performance. Passionate about developing people and optimizing processes, Jorg believes safe teams are key to driving innovation.



Scan QR to register!

## **Conference Fees**

#### **Malaysian Rates**

#### Standard Pass

RM1,388 per pax

#### **Early Bird Pass**

RM788 per pax

#### Group Pass

RM900 per pax (group of 6)

Online Pass RM200 per pax

\*Note: Online participants will have access to the morning session only, as the afternoon session consists of interactive workshops. \*All prices exclude 8% SST

#### **International Rates**

#### **Standard Pass**

USD320 per pax

#### **Early Bird Pass**

USD190 per pax

#### **Group Pass**

USD220 per pax (group of 6)

#### **Online Pass**

USD75 per pax

## **Testimonials & Track** Record

#### **Team Psychological Safety (TPS)**

"Psychological Safety has always been a buzzword for me. Before attending this certification, I thought I had a good understanding of the ideology from my readings, but this program truly opened my eyes to its many elements and the depth of team psychological safety.

I particularly enjoyed the intentional activities, how Marie demonstrated the significance of the 7 elements and the impact of missing one in designing interventions. Using real-life case studies made the theories and concepts feel pragmatic and actionable. Lastly, I truly appreciate how Marie exemplified team psychological safety by encouraging us all to speak up, making me feel heard and valued. I greatly appreciated that space for my voice."

-Jecilla Shanthi, Senior Manager Learning Catalyst | Global Insurance Company

#### **Exchange Theatre**

"At first, I was a bit skeptical about the value Exchange Theatre could bring to the organisation as in many instances, roleplay or acting can fall short in creating meaningful change if the scenarios aren't directly relevant to participants. It could easily be perceived as mere entertainment. However, what sets Exchange Theatre apart is their ability to facilitate conversations that are deeply connected to the organisation. By portraying real-life situations, it allowed us to connect on a personal level. With the intervention part of the theatre and seeing how to apply the interventions in real-time has provided us valuable insights to take back to our work environment."

> -Shafinaz Zamree, Group Admin and Property Management | Global Bank

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#### **Cultural Impact Scan (CIS)**

"I am so glad that Marie introduced me to the Cultural Impact Scan (CIS). I've personally seen how the has been instrumental in enhancing our team's cultural awareness and collaboration. The in-depth assessment and detailed report provided actionable insights into our diverse cultural orientations, enabling us to communicate more effectively and work together. The personalized action plan and follow ups has been invaluable in quiding our growth, to create an inclusive environment where every cultural perspective is valued. I do believe CIS is a must-have tool for any organisation aiming to thrive in today's multicultural landscape."

> -Head of Human Resource | IT Company in Malaysia

## Why MITEC?

As Malaysia's largest and most advanced exhibition center, MITEC embodies innovation, leadership, and community impact-aligning perfectly with the conference's vision. By partnering with MITEC, this event will leverage world-class facilities to deliver a transformative experience.

#### **Key Reasons**

#### **Unparalleled** Infrastructure

With its state-of-the-art hybrid event capabilities, it allows us to seamlessly integrate inperson and virtual experiences, ensuring global reach and engagement.

#### **Alignment with Our Vision**

The Team Psychological Safety Conference ASIA is about breaking boundaries, fostering innovation, and creating inclusive workplaces. MITEC, with its focus on excellence and leadership in the MICE industry, aligns perfectly with these principles.



#### **Commitment to Excellence:**

We trust MITEC's proven ability to deliver flawless logistics, allowing us to focus entirely on curating meaningful content for our attendees.

## Thank You

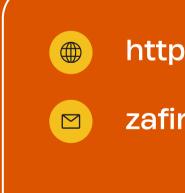




Scan QR to know more!







https://www.tpsconferenceasia.org/

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