



## FREQUENTLY ASKED QUESTIONS (FAQ)

### PUBLIC-PRIVATE PARTNERSHIP COVID-19 INDUSTRY IMMUNISATION PROGRAMME

### PROGRAM IMUNISASI INDUSTRI COVID-19 KERJASAMA AWAM-SWASTA (PIKAS)

#### A. GENERAL QUESTIONS ON PIKAS

##### 1. What is PIKAS?

The Special Committee on COVID-19 Vaccine Supply Access Guarantee (JKJAV) co-chaired by the Ministry of Science, Technology and Innovation (MOSTI) and Ministry of Health (MOH) has agreed that the *Program Imunisasi Industri COVID-19 Kerjasama Awam-Swasta* (PIKAS) will be launched to complement National COVID-19 Immunisation Program (PICK) to accelerate immunisation of the *Rakyat*.

PIKAS is aimed at employees of companies which MITI has been tasked to coordinate the immunisation program for economic sector. Several other ministries will also be responsible for their respective sectors.

The objective of this public-private programme is to facilitate the Government's efforts to accelerate vaccination for the *Rakyat* and achieve herd immunity by increasing the vaccination uptake among the Malaysian work force and reduce the number of COVID-19 workplace clusters. This would protect the well-being of employees and consequently help expedite Malaysia's economic recovery.

PIKAS is a public-private partnership program **supported by the private sector** that will provide the usage of worksites, convention and exhibition centres as *Pusat Pemberian Vaksin* (PPV) that includes the services of both **medical, non-medical and security personnel**.

##### 2. How to register in PIKAS?

Companies can download the application form from MITI website. The completed form may be submitted by the respective industry associations and business chambers of commerce ("business chambers") to [vaccine4industry@miti.gov.my](mailto:vaccine4industry@miti.gov.my).



### 3. When can my company register? Is there any deadline for the submission?

Registration **will commence on 13 June 2021**. Companies are required to read the FAQ, Terms and Conditions of the Programme that will be available on MITI website.

It is a prerequisite for companies to ensure all their workers participating in PIKAS have registered in MySejahtera for PICK.

There is **no deadline** for PIKAS registration.

### 4. Who can apply for PIKAS?

**Companies from the manufacturing sector** can apply under PIKAS.

Agriculture, construction, plantation and retail sectors can be referred to the respective ministries as follows:

- Agriculture – Ministry of Agriculture and Food Industries (MAFI)
- Construction – Construction Industry Development Board, Ministry of Works (KKR)
- Plantation – Ministry of Plantation Industries and Commodities (MPIC)
- Retail – Ministry of Domestic Trade and Consumer Affairs (KPDNHEP)

### 5. Is the vaccination free?

Vaccines are free. The Government through Ministry of Health will supply the vaccines without cost to the PPV.

### 6. How would PIKAS be implemented?

Vaccination through PIKAS is implemented through two (2) models. Model 1 is vaccination at common use PPV while Model 2 refers to on-site vaccination within factory premise or at identified and approved location.



**7. Is the vaccination through PIKAS mandatory for all employees and employers?**

PIKAS participation is on voluntary basis. Companies and employees are encouraged to register for PIKAS to help accelerate the immunisation rate of the community.

**8. Can the company include dependants of employees in the application?**

No, this initiative is strictly for workers and does not extend to dependants, family members and close associates.

**9. How would the company and employee be notified if the application is approved?**

Appointment information such as the date and location of vaccination will be notified to the employee via MySejahtera and SMS. Company representative as registered in the application will be notified via email.

**10. I have registered to participate in PICK through MySejahtera. What will happen to my application if I choose to participate in PIKAS?**

It is a pre-requisite for employees to register for PICK through MySejahtera before company registers for PIKAS.

Employee will be notified via MySejahtera the vaccination date and PPV location under PIKAS.

If the employee has received an earlier vaccination date under PICK, AstraZeneca Opt-in Programme or any other program, the employee will not be able to receive vaccination under PIKAS.

**11. I have enrolled to take part in other State-organised Immunisation Programme. Will it affect my application in PIKAS?**

The Government has assured that anyone who registers for vaccination will be eligible to be vaccinated regardless of the Immunisation Programme.



**12. Can I change the vaccination date under PIKAS once assigned to me?**

You are encouraged to follow the COVID-19 vaccination date as scheduled in MySejahtera. However, if you are unable to participate in the immunisation programme at the given date due to valid circumstances, kindly inform MOH at 1-800-888-828 to reschedule the date. Kindly take note you are only allowed to reschedule the vaccination date for one (1) time only.

**13. Can I request a specific type of vaccine to be administered to me?**

Types of vaccines given will be identified by Jawatankuasa Khas Jaminan Akses Vaksin (JKJAV) and based on location of the PPV.

You must be present at the PPV according to your schedule and you may refuse the type of vaccine to be administered after the registration process at the PPV.

It is important to note that you may only refuse vaccines administration not more than two (2) times. After which, your name will be removed from the immunisation programme and you will have to re-register in MySejahtera should you wish to participate again in the Immunisation Programme.

**14. Whom should I refer to for further enquiries?**

All further enquiries may be directed to [pikas.enquiry@miti.gov.my](mailto:pikas.enquiry@miti.gov.my) or MITI's call centre at:

- i. 03-62071193;
- ii. 03-62071194;
- iii. 03-62071195; or 03-62071196.

MITI's call centre will operate Monday to Friday, 9.00 am to 5.00 pm.

**B. MODEL 1: VACCINATION AT COMMON USE PPV**

**15. Who can apply for Model 1?**

Any company which is interested to send their employees for vaccination at the nearest PPV to the company's location.



16. In the event the employee registered for PIKAS leaves the Company before full immunisation under PIKAS, will the company still be required to bear the cost of the subsequent vaccination?

Companies are required to **bear in full the administration costs** for its workers selected to participate in PIKAS. Companies shall encourage its employees to complete their full immunisation requirements.

17. PIKAS requires companies to pay for their employees' administration cost of vaccination. Can the company deduct its employees' salaries to reimburse the payment?

**All vaccination administration costs under this programme must be borne by the company. Employees should not be obliged to pay** for the cost of administering the vaccination.

18. What if the number of workers present on the vaccination day is less than the number of workers registered?

The payment to PPV is governed by the contract entered into between the participating company and the PPV operator. Once a company is notified of the vaccination date, the PPV will make arrangements for vaccination of the registered number of employees.

It is the responsibility of the employers to ensure all employees selected for this programme are present on the vaccination day. Companies may replace the workers with other workers scheduled to be vaccinated the following day.

## **MODEL 2: ON-SITE VACCINATION**

19. Can companies choose its own facility as a PPV?

Yes, a company or a group of companies are **allowed to identify** suitable facilities for the PPV. The COVID-19 Immunisation Task Force (CITF), MOSTI will arrange for the site to be inspected and to advise the company accordingly.

A company, or collectively with other companies, will need to have at least 1,000 workers for on-site vaccination. The collective companies will need to identify and prepare a PPV for vaccination of their employees.



**20. What are the conditions for on-site vaccination?**

- (i) At least 1,000 workers who have registered.
- (ii) A company may combine with other companies within the same locality to account for the 1,000 employees.
- (iii) Companies with subsidiaries located in different states are not allowed to be grouped together in one PPV as no inter-state movement is permitted.

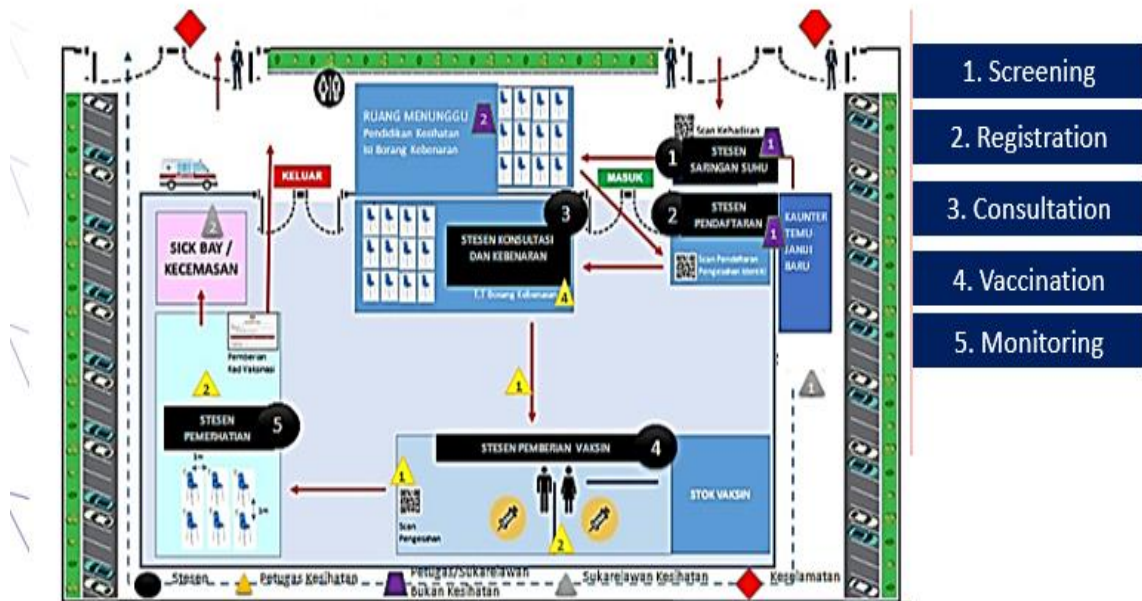
**21. What happens to the vaccines that are brought to the on-site PPV location in the event there are not enough workers to be vaccinated on that day?**

Amount of vaccines to be administered for the day will be according to the number of workers registered for vaccination. If, however, the number of workers scheduled to be vaccinated on that day falls short, companies may replace the workers with other workers scheduled to be vaccinated the following day.

**22. What are the criteria to set up a PPV on-site?**

The following are the required criteria to set up a PPV on-site:

- i. Company/ group of companies has/ have more than 1,000 workers;
- ii. Ample space to accommodate five (5) main stations for PPV namely, Screening, Registration, Consultation, Vaccination and Monitoring. The proposed layout is as shown below:



- iii. Ensure the availability of ambulance for emergency purposes as recommended by COVID-19 Immunisation Task Force (CITF); and
- iv. Approved by CITF and MITI following on-site inspection.  
The number of vaccines administered at the PPV will be subjected to availability and the number of medical officers assigned at the on-site PPV.

**23. As the company representative (PIC), I received confirmation via email that my company's application for vaccination at selected PIKAS PPV has been approved. What arrangement does my company need to prepare?**

Once informed of the date of vaccination, companies are required to make the following arrangements:

- i. Confirm company's participation to the assigned PIKAS PPV venue operator;
- ii. Formalise agreement with PIKAS PPV venue operator. To submit the signed agreement to the venue operator prior to the first vaccination date;
- iii. Make full payment to the PIKAS PPV venue operator at least five (5) working days before the vaccination date; and
- iv. Arrange the necessary logistics for the workers to and from PIKAS PPV.



**24. What is the administration cost under Model 1 and Model 2?**

The Government provides free vaccines to employees for both Model 1 and 2 under PIKAS.

**Breakdown of the estimated administration cost per dose per worker is as follows:**

<b>No.</b>	<b>Item</b>	<b>PPV</b>	<b>On-site</b>
1.	Vaccine	Free	Free
2.	Vaccine administration cost to ProtectHealth	RM15.00	RM15.00
3.	PPV venue cost	RM30.00	Depends on the on-site venue preparation cost which will differ based on the size, layout and other costs to set up the venue.
<b>Total (per dose per worker)</b>		<b>RM45.00</b>	<b>RM15 + PPV preparation cost</b>

Note: the estimated cost is not inclusive of tax.

**MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY (MITI)**

**22 JUNE 2021**